



Kirkpatrick & Lockhart LLP

Henry W. Oliver Building
535 Smithfield Street
Pittsburgh, PA 15222-2312
412.355.6500
Fax: 412.355.6501
Fax: 412.355.6461

FAX

Date • June 1, 2004

No. of Pages,
including
coversheet •

4

Transmit To •

Name	Company	Phone	Fax
Examiner Lisa Hashem	United States Patent & Trademark Office		703-746-6290

From • Jonathan C. Parks Esq.,
Christopher G. Wolfe, Esq. **Phone •** (412) 355-6288

Secretary • Beth Ann Staub for
Carole Steigerwalt **Phone •** (412) 355-6482

COMMENTS:

When you are sending to us, please be sure to include a cover sheet with your transmittal and a telephone number where you can be contacted in case of equipment malfunction.

Transmitted by:

Time:

IMPORTANT: The materials transmitted by this facsimile are sent by an attorney or his/her agent, and are considered confidential and are intended only for the use of the individual or entity named. If the addressee is a client, these materials may also be subject to applicable privileges. If the recipient of these materials is not the addressee, or the employee or agent responsible for the delivery of these materials to the addressee, please be aware that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us at 412.355.6726 (collect) and return the transmitted materials to us at the above address via the U.S. Postal Service. We will reimburse you any costs incurred in connection with this erroneous transmission and your return of these materials. Thank you. Please report problems with reception by calling 412.355.6726.

PI-1160429

PATENT
010417

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	:	
John P. Ruckart	:	TELEPHONE HOLD FEATURE
	:	
Art Unit: 2645	:	
	:	
Examiner: Lisa Hashem	:	
	:	
Serial No.: 10/086,338	:	
	:	
Filed: March 1, 2002	:	

DRAFT – PROPOSED AMENDMENT AND INTERVIEW AGENDA

1. (Currently Amended): A telecommunications device, comprising:

a receiver for receiving an incoming call; and

a processor in communication with the receiver, the processor having a call hold module, the call hold module for determining whether to place ~~placing~~ the call on hold prior to the call being answered by a user of the telecommunications device based on a schedule received from the user of the telecommunications device, and for placing the incoming call on hold.

6. (Currently Amended): A method of placing an incoming call to a

telecommunications device from a calling party ~~on hold prior to being answered by a called party,~~ the method comprising:

PL-1174148 v1

Attorney Docket No. 010417
Serial No. 10/086,338

defining one or more parameters of a hold function via a web interface with a telecommunication system;

automatically answering the call if the call corresponds to the one or more parameters of the hold function;

playing a message to the calling party; and

connecting the called party to the calling party when the called party answers the call.

14. (Currently Amended): A telecommunications system, comprising:

a services node; and

a telecommunications device in communication with the services node, wherein the services node determines whether calls placed to the telecommunications device should be placed on hold prior to the calls being answered according to one or more parameters received via a web interface.

Attorney Docket No. 010417
Serial No. 10/086,338

17. (Currently Amended): An apparatus, comprising:

means for defining one or more parameters of a hold function via a web interface with a telecommunication system;

means for automatically answering a call placed by a calling party to a called party, if the call corresponds to the one or more parameters;

means for playing a message to the calling party; and

means for connecting the called party to the calling party when the called party answers the call.

INTERVIEW AGENDA

- Discuss U.S. Patent No. 6,393,272 to Cannon et al.
- Discuss the instant application.
- Discuss the proposed amendments to the claims of the instant application.